

CHILD SAFE TOURISM STEPS



LEADERSHIP	AWARENESS
<ul style="list-style-type: none"> • Child Safe Messaging to staff, customers, other tour operators • Tour operators as the educators and gatekeepers of child safe tourism • Develop an action plan to incorporate child safe practices • Maintain a child safe focus across all aspects of the business • Promoting tourism practices and activities that are positive for communities and respect the rights of children 	<ul style="list-style-type: none"> • Tour operators have a duty of care to community members and children and can be proactive in creating safe tourism experiences • Tourists are in a position of trust when visiting communities and children and must ensure they do no harm and act in the best interests of the child • While most people do the right thing, sometimes tourism can have a negative or harmful impact on children and young people (either unintended or intended) • Informing customers and communities about your child safe policies and practices at time of booking and pre-tour (photos, app, dress etc)
PREVENTION	RESPONDING
<ul style="list-style-type: none"> • Incorporating child safe policies and codes of conduct into operating and management systems • Develop and implement a child safe policy that is suitable to your size and activities and /or one-page code of conduct for your staff that guides them on what is safe conduct with children • Training/information sessions/team meetings for staff and contractors on your child safe policies and measures • Risk Management – assessing your tour activities impact and contact 	<ul style="list-style-type: none"> • Obtain feedback from communities after visiting with a tour group - positive and negative feedback • Obtain feedback from customers on your child safe measures • Have a system in place to hear and respond to any concerns, risks or complaints • Report any concerns about customers behaviour/interactions with children to the appropriate authorities

<p>with children and putting in place practical measures to reduce the risks of harm to children and young people.</p> <ul style="list-style-type: none"> Engage with community leaders to coordinate on village and community development plans to incorporate child safe tourism measures to ensure visits are controlled and safe. 	
<p>ONGOING IMPROVEMENT/REVIEW</p>	<p>COLLABORATION</p>
<ul style="list-style-type: none"> Review child safe practices/policy as part of team/management meetings as a regular agenda item Include child safe risks in your organisational risk processes. Update and strengthen child safe tourism practices to ensure sustainability and impact Appoint a child safe champion in your organisation 	<ul style="list-style-type: none"> Child Safe Tourism is a shared responsibility Share best practices with other businesses/operators (awareness raising), by speaking on panels, participating in local business groups, giving talks, contributing to media, etc. Participate in and/or build partnerships which work towards stronger child safe tourism networks Child Safe Tourism is of benefit to everyone – tour operators, customers, communities, Fiji and children